

SALMON

HEALTH & RETIREMENT

January 10, 2022

Dear Families, Residents, Staff, and Friends,

Amid a new COVID-19 variant, Omicron, appearing in communities throughout the nation, I wanted to provide an update on our own communities and more importantly, the ways in which we're protecting our Residents and Staff.

First and foremost, each of our communities throughout our Continuum are open and safe – we have over 95% vaccination rates (first two doses) among our Residents and staff. Many of our Residents and some staff have also received their vaccine boosters – we will be holding booster clinics for eligible individuals in the coming weeks. Those with medical or religious exemptions to the vaccine are tested daily and have additional protocols in place.

As of now, we do have some COVID positive rates across our communities, with many affected individuals reporting little to no symptoms and only a handful of identified close contacts in each instance due to our high vaccination rates.

In addition, we continue safe sanitization practices with the use of electrostatic foggers and sprayers, microfiber mops, one-use microfiber wet and dry pads, HEPA-filter vacuums, hospital-grade disinfectants, and strict housekeeping and laundry procedures - including an extension of hours and room adjustments.

Further, we maximize fresh air, replace filters on air handlers and HVAC units routinely, and clean all air handling units.

We continue to practice proper hygiene and hand hygiene, wear necessary PPE, conduct routine COVID-19 testing if or when there is a positive case in our communities, follow MA DPH guidelines, and leverage educational resources available to us.

All our practices and protocols allow our communities to remain open and allow for our Residents to continue to engage in activities, communal dining, visitation, and more. If there are, or have been, closures in your or your loved one's community, we are doing so in accordance with MA DPH guidelines and out of an abundance of caution.

This letter serves as a reassurance that we continue to follow the most effective practices to mitigate the spread of COVID-19 and in doing so, our communities remain safe for Residents and Staff. Please do not hesitate to reach out to your campus Executive Director if you have any questions. Thank you for your patience and support.

Sincerely,



Deb Freedman, Chief Nursing Officer

The Willows
Retirement Communities

Medway
Westborough
Worcester

Whitney Place
Assisted Living and
Memory Care

Medway
Natick
Northborough
Sharon
Westborough

Beaumont Rehabilitation
& Skilled Nursing Centers

Natick
Northborough
Westborough

The Health Center
at The Willows

Worcester

SALMON
VNA & Hospice

Central Massachusetts

SALMON
Private Care Options

Central Massachusetts

SALMON Center
for Early Education

Natick